<table>
<thead>
<tr>
<th>Time</th>
<th>Main Event Title</th>
<th>Session Title</th>
<th>Speaker(s)</th>
</tr>
</thead>
<tbody>
<tr>
<td>8:00am - 9:00am</td>
<td>Best Practices in the Arab Public Administration</td>
<td>Zheng, Xin, Ministry of Public Service and Governance, Tunisia. &quot;The system of capacity building in Tunisia: Career training for public servants&quot;</td>
<td></td>
</tr>
<tr>
<td>9:00am - 10:00am</td>
<td>Main Conference Base (Implementation)</td>
<td>Michael Bauer and Rafael Schmooker, German Research Institute for Public Administration &amp; German University of Administrative Sciences. &quot;Civil Service Survey Project: Surveying Public Administration in MENA&quot;</td>
<td></td>
</tr>
<tr>
<td>10:00am - 11:00am</td>
<td>Best Practices in Policies and Programs</td>
<td>Khamis Zaid AlKulaibi, Director of the African Local Government Academy ALGA, Dr. Reem Salim, NEA, Egypt. &quot;The impact of the implementation of the MENA PAR program in the African Local Government Academy&quot;</td>
<td></td>
</tr>
<tr>
<td>11:00am - 12:00pm</td>
<td>Best Practices in Service Delivery</td>
<td>Wael Al Sabba, Ministry of Civil Administration, Palestine. &quot;Experience of the e-government in the Ministry of Civil Administration in Jordan&quot;</td>
<td></td>
</tr>
<tr>
<td>Sessions</td>
<td>Main Event Title</td>
<td></td>
<td></td>
</tr>
<tr>
<td>----------</td>
<td>------------------</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Morning</td>
<td>8:00 am - 9:00 am</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Coffee Break</td>
<td>9:00 am - 9:30 am</td>
<td></td>
<td></td>
</tr>
<tr>
<td>parallel sessions</td>
<td>9:30 am - 12:30 pm</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Prayer &amp; Lunch Break</td>
<td>12:30 pm - 2:00 pm</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Afternoon</td>
<td>2:00 pm - 4:00 pm</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Prayer &amp; Coffee Break</td>
<td>4:00 pm - 5:00 pm</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

**Conference Program**

The program includes a variety of sessions, such as parallel sessions, keynote speeches, and networking events.

**Keynote Speakers**

- Dr. Robert Rosset, President of Euro MENA Dialogue & University Professor, Aix-Marseille University
- Mr. Rolet Loretan, Director General, International Institute of Administrative Sciences (IIAS)
- Prof. Dr. Robert Fouchet, President of Euro MENA Dialogues & University Professor, Aix-Marseille University

**Session Agenda**

- Modernization of Human Resources Management and Performance of Public Organizations
- HR Strategy
- Effectiveness of Teams
- Performance of public organizations: towards a new human resources management model?
- Involving the workforce in organizational improvement
- Innovative model: for a learning organization
- Strategic Vision of Human Resources: what recruitment, what pay, what career?
- Involving the workforce in organizational improvement
- Innovative model: for a learning organization
- Strategic Vision of Human Resources: what recruitment, what pay, what career?
- Involving the workforce in organizational improvement

**Dignitary Speakers:**

- Dr. Abdallah Abu Alaila
- Mr. Rolet Loretan
- Prof. Dr. Robert Fouchet

**Parallel Sessions**

- Modernization of Human Resources Management and Performance of Public Organizations
- Performance of public organizations: towards a new human resources management model?
- Strategic Vision of Human Resources: what recruitment, what pay, what career?
- Involving the workforce in organizational improvement
- Innovative model: for a learning organization

**Co-Sponsors:**

- International Institute of Administrative Sciences (IIAS)
- Euro MENA Dialogues

**Co-Organizers:**

- Ministry of Civil Service
- Ministry of Higher Education and Scientific Research
- Ministry of Defence
- Ministry of Finance
- Ministry of Information Technology
- Ministry of Labour and Social Affairs
- National Centre for Public Administration
- Oman Armed Forces
- University of Aix-Marseille

**Venue:**

Conference Venue: Main Conference Base, National Centre for Public Administration, Muscat, Oman
<table>
<thead>
<tr>
<th>Days</th>
<th>Date</th>
<th>Time</th>
<th>Main Event Title</th>
</tr>
</thead>
<tbody>
<tr>
<td>26-Oct-2016</td>
<td></td>
<td>10:00 am</td>
<td>Gala Dinner at Bank Muscat building</td>
</tr>
</tbody>
</table>

### Conference Program

**Session Title**: Public Administration Networks and Collaborations in the MENA Region - Governance in the Public Administration Context: New Directions

**Chair**: Francoise Esteve

**Panelists**: Khalil Amiri, David H. Martens, Khalid Amiri

---

### Day 2

**Session Title**: Performance of public organizations: towards a new human resources management model

**Chair**: Charline Fouchet

**Panelists**: Nisar Ahmed (PAFEC), S. Wambezi, Stiven Amri, Dr. Salimeh Hernandez

---

### Day 3

**Session Title**: The role of Knowledge and Leadership in Developing HR Excellence

**Chair**: Robert Fouchet

**Panelists**: Dr. Ishaq Mohamed, S. Wambezi, Stiven Amri, Dr. Salimeh Hernandez

---

### Day 4

**Session Title**: Reforming Public Sector in MENA: Challenges and Opportunities

**Chair**: Francoise Esteve

**Panelists**: Ishaq Mohamed, S. Wambezi, Stiven Amri, Dr. Salimeh Hernandez
<table>
<thead>
<tr>
<th>جدول الأحداث</th>
<th>العربية</th>
<th>الإنجليزية</th>
</tr>
</thead>
<tbody>
<tr>
<td>26-06-2016</td>
<td></td>
<td></td>
</tr>
<tr>
<td>8:30 AM - 11:00 AM</td>
<td></td>
<td></td>
</tr>
<tr>
<td>تدريس الصف الأول</td>
<td>مقدمات كيف تؤثر الصلاة في جودة純</td>
<td>Praying How Does Prayer Affect Quality?</td>
</tr>
<tr>
<td>الفصلThird session</td>
<td></td>
<td></td>
</tr>
<tr>
<td>11:30 AM - 12:30 PM</td>
<td></td>
<td></td>
</tr>
<tr>
<td>الكثير من الإتصالات</td>
<td>محاور</td>
<td>Discussion Panel</td>
</tr>
<tr>
<td>الفصلFourth session</td>
<td></td>
<td></td>
</tr>
<tr>
<td>1:00 PM - 2:00 PM</td>
<td></td>
<td></td>
</tr>
<tr>
<td>2:00 PM - 5:00 PM</td>
<td></td>
<td></td>
</tr>
<tr>
<td>الفصلFifth session</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

**conference program (برنامج المؤتمر)**

**sessions (الجلسات)**

**Track 1 (المحور الأول):**
- Learning House (مسكن التعلم)

**Track 2 (المحور الثاني):**
- Session agenda (جدول الإجتماع)
- Closing ceremony (حفل الختام)

**Track 3 (المحور الثالث):**
- Parallel sessions (الجلسات المпарدة)

**Track 4 (المحور الرابع):**
- Performance of public organizations towards a new human resources management (نواحيStop)